

Privacy Policy

This Privacy Notice discloses the privacy practices of Hause Services Websites, whether accessed through a computer, tablet, smartphone or other device (individually or collectively, "Device" or "Devices"), and our Apps. Specifically, it outlines the types of information that we gather about you while you are using our Websites or Apps (collectively, "Services") or other websites, and the ways in which we use and share this information. This Privacy Notice does not apply to any information you may provide to us, or that we may collect, offline and/or through other means (for example, at a live event, via telephone, or through the mail). In addition, this Privacy Notice does not apply to our non-digital products and services. Please read this Privacy Notice carefully. By using the Services, you agree that your use of our Services, and any dispute over our online privacy practices, is governed by this Privacy Notice and our [Terms of Service](#). Because the web and apps are evolving media, we may need to change our Privacy Notice at some point in the future, in which case we'll post the revised Privacy Notice on our Websites or Apps. If we make a significant change in the way we collect, use or share your information, the change will be posted on this page thirty (30) days before the change takes effect. We will also update the "Last Updated" date to reflect the date of the changes. By continuing to use the Services after we post any such changes, you accept the Privacy Notice as modified. Your access of the Services for the limited and exclusive purpose of reviewing this Privacy Notice does not constitute your acceptance of this Privacy Notice unless you make any further use or access of our Services.

How We Collect Information

The information that we collect about you while you are using our Services falls into two general categories: information you provide to us, and information that is automatically collected. All of the information we collect may be collected directly by us, or it may be collected by a vendor providing contractual services to us, such as a service provider.

1. *Information You Provide to Us.*

We may collect and store information that you voluntarily supply to us while using our Services, including information you send to us by email or other platforms in connection with a feature provided through the Services. This may include information that can be used to contact or identify you, such as your name, email address, postal address, telephone numbers, birthdate and gender. Some examples of this type of information include:

- information that you electronically submit when you contact us with questions or participate in contests, surveys or sweepstakes;
- information that you post on blogs, discussion forums or other community posting and social networking areas accessed through our Services;
- information and content you provide when you upload a photograph, video or audio file;
- information that you electronically submit when you complete an online registration form to access and use certain features of our Services;
- information that you provide within an advertisement on one of our Services; and
- information contained in search requests that you submit through our Services.

We also may ask for information (including a credit card number and other financial information) from those users who make purchases or have payment transactions through our Services.

2. *Information that is Automatically Collected.*

We also collect and store information that is generated automatically as you use our Services. Some examples of this type of information include:

- whether you downloaded an App;
- the source of the download of the App (for example, through a particular advertisement for the App);
- your Device's connection to the Internet;
- your browser or operating system; •which pages you visit through our Services and how often;
- which features of our Services you interact with and how often;
- which advertisements we serve to you and your engagement with them; and
- information generated when you upload a photograph, video or audio file.

In addition, certain Devices and browsers contain unique identifiers that can be used to identify other information about your Device. When you use such a Device or browser to access our Services, your Device and/or your browser may automatically collect and/or transmit your Device's unique identifier, IP address, MAC address, profile information (if you connect through a social network such as Facebook), location information, the make and model of your Device, the wireless provider associated with your Device, and similar information. We may ask you whether we may access and collect your location information even when you are not using the Services, but you may decline this request.

We also may use a standard feature found in browser software called a "cookie" to enhance your experience with our Services. Cookies are small files that your web browser or an App places on your Device for record-keeping purposes. By showing how and when visitors use the Services or other websites, cookies help us deliver advertisements, identify how many unique users visit us, and track user trends and patterns. They also prevent you from having to re-enter your preferences for certain Services when you have entered preference information before. We also may use web beacons (single-pixel graphic files also known as "transparent GIFs") to access cookies and to count users who use the Services or other websites. Additionally, we may assign an anonymous identifier to the tracking pixel or session cookie.

We, along with third parties, may use other kinds of technologies, such as local storage, in connection with our Services. These technologies are similar to the cookies discussed above in that they are stored on your device and can be used to store certain information about your activities and preferences. However, these technologies may make use of different parts of your device from standard cookies, and so you might not be able to control them using standard browser tools and settings (see below). The method for disabling local storage will vary depending on your browser and device.

3. Your Choices.

When we request information from you through our Services, you may always choose not to provide us with that information. But if you decline to supply or provide us with certain information while using our Services, you may not be able to use or participate in some or all of the features offered through our Services.

If you want to limit the information that is automatically collected while you use our Services or other websites, most web browsers allow you to disable certain functionality or set certain privacy settings. If you choose to disable cookies or turn off other functionality, you may not be able to use or participate in some or all of the features offered through the Services.

You can stop all future collection of information by the Apps by uninstalling the Apps according to the procedures outlined in the Apps or on your Device.

4. Collection of Information by Service Providers and Third-Party Advertising Service Providers.

In addition, our service providers and third-party advertising service providers may use their own cookies, web beacons and other technologies to collect the information listed above from our Services. The data collected in connection with the ad serving and ad targeting through our Services does not include your name, postal address, email address, telephone number, and birthdate or gender unless you affirmatively provide information within the ad. However, it may include Device identifying information such as the IP address, MAC address, cookie or other Device-specific unique ID. These service providers also may assign an anonymous identifier to the tracking pixel or session cookie.

The collection of information by our service providers and third-party advertising service providers is governed by their relevant privacy notices, for which we have no responsibility or liability, and are not covered by our Privacy Notice. If you have any questions regarding the privacy notice of one of our service providers, you should contact the service provider directly for more information.

If you would like more information about the information collection practices of a particular third-party advertising service provider, or if you would like more information on how to opt out of a third-party advertising service provider's information collection practices, go to www.aboutads.info, or for apps, at www.aboutads.info/appchoices.

Additionally, some of our third-party advertising service providers are members of the Network Advertising Initiative ("NAI"). You can obtain more information about these third-party advertising service providers' information collection practices, and opt out of such practices (and at the same time opt out of the collection practices of other, or all, NAI members) by following the opt out instructions on the NAI's website at http://www.networkadvertising.org/managing/opt_out.asp.

Please note that one of our third-party advertising service providers is DoubleClick. You can opt out of the use of cookies by DoubleClick by visiting <http://www.google.com/settings/ads>.

How We Use Information

We may use the information we collect from you while you are using the Services for any purpose related to the Services and in a variety of other ways, including, for example:

- for the purpose for which the information was submitted;
- to process your registration requests;
- to provide you with services and communications that you have requested;
- to send you email updates and other communications, promotional messages and advertisements that we believe may be of interest to you;
- to customize features and advertising that appear through the Services;
- to deliver our Services' content to you;
- to contact you for customer service purposes;
- to send you administrative notices or notices regarding important changes or additions to our Services;
- to measure Services' traffic;

- to measure and analyze user interests, behavior, trends and traffic patterns;
- to protect the rights of the Services and others or to comply with applicable law; and
- to improve the features offered via the Services.
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We may use location information, either information you provided by you or information automatically collected, in order to provide you with location-based content, interest-based content services and advertising. We also may combine information we collect from you while you are using our Services with information that we collect from other sources, including other websites or apps, to customize features, content and advertising that appear through our Services.

For more information on how service providers, third-party advertising service providers, affiliates, third parties and advertisers use information, please refer to the next section.

How We Share Information

Sharing for Services Administration. We may provide your information to our affiliates or to service providers for purposes related to Services administration. If you use a credit or debit card to complete a transaction through our Services, we may share your personal information and credit card number with a credit card processing and/or a fulfillment company in order to complete your transaction, or such service provider(s) may collect that information from you directly, on our behalf.

Sharing for Additional Content Products and Services. We also make some content, products and services available through cooperative relationships with service providers, where the brands of our service provider appear in connection with such content, products and/or services. We may share with our service provider any information you provide, or that is collected, in the course of visiting any pages that are made available in cooperation with our service provider. If you do not wish certain information to be shared for these purposes, send a letter to the Online Privacy Coordinator (CustomerService@hauseservices.com.)

Sharing Information for Advertising and Other Promotional Purposes. We may use service providers and third-party advertising service providers to target and serve some of the advertisements you see through the Services. We may share your information, or technical or aggregate information, with service providers, third-party advertising service providers, our affiliates, third parties and advertisers for their use in displaying ads through our Services or for other promotional purposes, including displaying ads on other sites and apps. The technical or aggregate information may be based on data that includes your information and such items as type of pages viewed and categories of interest. These service providers, third-party advertising service providers, affiliates, third parties and advertisers may use their own browser or flash cookies, web beacons and similar technologies to collect technical information (such as Device unique identifier, IP address, MAC address, browser type, pages visited, and location information) that is generated automatically as a user views or interacts with an ad. These service providers, third-party advertising service providers, affiliates, third parties and advertisers may use that information, sometimes in conjunction with similar information gathered through other websites and other sources, to deliver advertisements through the Services or for other promotional purposes. They also may use that information to deliver advertisements, or for other promotional purposes, on other websites, as well as on other websites that participate in our third-party advertising service providers' advertising networks, which are tailored to match the perceived interests of consumers. The information obtained by service providers, third-party advertising service providers, affiliates, third parties and

advertisers also may be used to help measure and research an advertisement's effectiveness, or for other purposes.

If you log into the Services with a social media service or you connect a social media account with the Services, we may share your information with that social media service. The social media services' use of the shared information will be governed by the social media services' privacy policy and your social media account settings, for which we have no responsibility or liability. If you do not want your information shared in this way, do not log into the Services through a social media service and do not connect your social media account with the Services. If you do not wish certain information to be shared for these purposes, send a letter to the Online Privacy Coordinator, (CustomerService@hauseservices.com.)

Sharing for Other Purposes. Please be aware that we may occasionally release information about you if required to do so by law or if, in our business judgment, such disclosure is reasonably necessary: (a) to comply with legal process; (b) to enforce our [Terms of Service](#) or (c) to protect the rights, property, or personal safety of our Services, us, our affiliates, our officers, directors, employees, representatives, our licensors, other users, and/or the public. Please also note that as our business grows, we may buy or sell various assets. If we sell some or all of our assets, or our Services are acquired by another company, information collected about our Services' users may be among the transferred assets.

Online Analytics and Tailored Advertising

Analytics

We may use third-party web analytics services on the Platform, such as those of Google Analytics. These service providers use the sort of technology described in the Information That Is Passively or Automatically Collected section above to help us analyze how users use the Platform, including by noting the third-party website from which you arrive. The information collected by the technology will be disclosed to or collected directly by these service providers, who use the information to evaluate your use of the Platform. We also use Google Analytics for certain purposes related to advertising, as described in the following section. To prevent Google Analytics from using your information for analytics, you may install the Google Analytics Opt-Out Browser Add-on.

Tailored Advertising

Third parties whose products or services are accessible or marketed via the Platform may also place cookies or other tracking technologies on your computer, mobile phone, or other device to collect information about your use of the Platform in order to (a) inform, optimize, and serve marketing content based on past visits to our websites and other sites and (b) report how our marketing content impressions, other uses of marketing services, and interactions with these marketing impressions and marketing services are related to visits to our websites. We also allow other third parties (e.g., ad networks and ad servers such as Google Analytics, DoubleClick, Facebook and others) to serve tailored marketing to you and to access their own cookies or other tracking technologies on your computer, mobile phone, or other device you use to access the Platform. We neither have access to, nor does this Policy govern, the use of cookies or other tracking technologies that may be placed on your computer, mobile phone, or other device you use to access the Platform by non-affiliated, third-party ad technology, ad servers, ad networks or any other non-affiliated third parties. Those parties that use these technologies may offer you a way to opt out of targeted advertising as described below. You

may receive tailored advertising on your computer through a web browser. Cookies may be associated with de-identified data linked to or derived from data you voluntarily have submitted to us (e.g., your email address) that we may share with a service provider in hashed, non-human-readable form.

Please contact information technology (IT) professionals If you are interested in more information about tailored browser advertising and how you can generally control cookies from being put on your computer to deliver tailored marketing. Please note that to the extent advertising technology is integrated into the Platform, you may still receive advertising content even if you opt out of tailored advertising. In that case, the advertising content will just not be tailored to your interests. Also, we do not control any of the above opt-out links and are not responsible for any choices you make using these mechanisms or the continued availability or accuracy of these mechanisms.

When using a mobile application you may also receive tailored in-application advertising content. Each operating system-iOS for Apple devices, Android for Android devices, and Windows for Microsoft devices-provides its own instructions on how to prevent the delivery of tailored in-application marketing content. You may review the support materials and/or the privacy settings for the respective operating systems in order to opt-out of tailored in-application advertising. For any other devices and/or operating systems, please visit the privacy settings for the applicable device or contact the applicable platform operator.

California Do-Not-Track Disclosure

Hause Services Inc. is committed to providing you with meaningful choices about the information collected on our Platform for third party purposes. However, Hause Services does not currently recognize or respond to browser-initiated Do-Not-Track signals, as the Internet industry is currently still working on Do-Not-Track standards, implementations and solutions.

Privacy of Minors

Our Services are not designed for minors under 18. Only persons 18 years of age or older may use the Platform. If we discover that an individual under 18 has provided us with personal information, we will close the account and delete the personal information to the extent required by the Children's Online Privacy Protection Act. We may, where permitted by law, retain certain information internally for purposes described in this Policy.

Security

We employ appropriate physical, procedural and technological security measures, which are reasonably designed to help protect your personal information from unauthorized access or disclosure. Thumbtack may use encryption, passwords, and physical security measures to help protect your personal information against unauthorized access and disclosure. No security measures, however, are 100% failsafe. Therefore, we do not promise and cannot guarantee, and thus you should not expect, that your personal information or private communications will not be collected, disclosed and/or used by others. You should take steps to protect against unauthorized access to your password, phone, and computer by, among other things, signing off after using a shared computer, choosing a robust password that nobody else knows or can easily guess, keeping your log-in and password private, and not recycling passwords from other websites or accounts. Thumbtack is not responsible for the unauthorized use of your information

nor for any lost, stolen, or compromised passwords, or for any activity on your Account via unauthorized password activity.

Links to External Platforms

The Platform may contain links to other websites or resources over which Hause Services does not have any control. Such links do not constitute an endorsement by Hause Services of those external websites. You acknowledge that Hause Services is providing these links to you only as a convenience, and further agree that Hause Services is not responsible for the content of such external websites or the protection and privacy of information you provide while visiting such external websites.

Updating, Deleting, and Correcting Your Information

You may review, correct and delete certain information about you by logging in to the Platform and navigating to your preferences page in "Your Dashboard." You must promptly update your Account information if it changes or is inaccurate. Upon your request, we will close your Account and remove your profile information from view as soon as reasonably possible. We may retain information from closed Accounts in order to comply with the law, prevent fraud, collect any fees owed, resolve disputes, troubleshoot problems, assist with any investigations of any user, enforce our Terms of Use, and/or for any other purposes otherwise permitted by law that we deem necessary in our sole discretion. You should understand, however, that once you transmit User Content through the Platform, you may not be able to change or remove it. Once we have deactivated or removed your Account, you agree that Hause Services will not be responsible to you for retaining information related to your Account.

Your Choices Regarding Email Communications

We may send periodic promotional or informational emails to you. You may opt out of such communications by following the opt-out instructions contained in the email. Please note that it may take up to 10 business days for us to process opt-out requests. If you opt out of receiving emails about recommendations or other information we think may interest you, we may still send you emails about your Account or any services you have requested or received from us.

Changes to This Policy

THIS POLICY IS CURRENT AS OF THE EFFECTIVE DATE SET FORTH ABOVE. HAUSE SERVICES, LLC MAY, IN ITS SOLE AND ABSOLUTE DISCRETION, CHANGE THIS POLICY AT ANY TIME. HAUSE SERVICES WILL POST ITS UPDATED POLICY ON THE PLATFORM, SEND YOU A MESSAGE OR OTHERWISE NOTIFY YOU WHEN YOU ARE LOGGED INTO YOUR ACCOUNT IN ADVANCE OF THE NEW EFFECTIVE DATE. HAUSE SERVICES ENCOURAGES YOU TO REVIEW THIS POLICY REGULARLY FOR ANY CHANGES. YOUR CONTINUED ACCESS TO OR USE OF THE PLATFORM WILL BE SUBJECT TO THE TERMS OF THE THEN-CURRENT POLICY.

Consent to Transfer

Our computer systems are currently based in the United States, so your personal data will be processed by us in the United States, where data protection and privacy regulations may not offer the same level of protection as in other parts of the world, such as the European Union. If you create an Account with the Platform as a visitor from outside the United States, by using the

Platform, you agree to this Policy and you consent to the transfer of all such information to the United States, which may not offer a level of protection equivalent to that required in the European Union or certain other countries, and to the processing of that information as described in this Policy.

CONTACT US

If you have any questions about the Privacy Policy or the Platform, please contact us by sending an email to CustomerService@hauseservices.com.
